

# :DP Member Guide™

Welcome to DentalPlans.com!

Below are just 5 easy steps to get started saving with your plan



## Step 1. Don't Forget Your Membership Card

- ▶ For your convenience, your Membership Card has been enclosed. Simply take it with you to your next dentist appointment to save on your treatment!



## Step 2. Find a Dentist

- ▶ Click "FIND A DENTIST" on your Member's Area homepage or call us at 1-800-494-9294, to speak to a :DP AtYourService™ Member Specialist and find a participating dentist in your area.
- ▶ **If you already have a dentist in mind**, you can conduct a more specific search using the dentist's last name.
- ▶ **If you are looking for a specialty dentist**, you can also specify the type of dentist in your search.



## Step 3. Customize Your Member's Area

- ▶ Once you find a dentist in the Member's Area, click "ADD DENTIST."
- ▶ **You can add as many dentists as you'd like.** Think of it as your handy online dental address book!
- ▶ **If you do not have access to a computer**, please feel free to call us at the number mentioned above, and we will be more than happy to assist you with your search.



## Step 4. Make Your Dentist Appointment

- ▶ Contact the dental office you selected on the phone or online.
- ▶ **When making your appointment**, it is important that you reference which discount dental plan you have from :DentalPlans to ensure that you receive the appropriate savings at the dentist.



## Step 5. Go to the Dentist

- ▶ Present your Membership Card at your appointment, and pay the discounted rate at the time of service.
- ▶ **If the office staff would like to verify your eligibility or has questions about your plan**, please have them call our :DP AtYourService™ Provider Team at 1-855-232-3466, or the number printed on the back of your Membership Card.

# HOW TO RENEW YOUR PLAN



- ▶ When your Annual Membership expires, you can conveniently renew in your Member's Area!
- ▶ Just click "RENEW MY PLAN" on your Member's Area homepage or call us at 1-888-632-5353, option 2, to speak to a :DP AtYourService™ Renewal Specialist.

## TIPS

1. When you call to schedule your dentist appointment, be sure to mention the discount dental plan name listed on your Membership Card to ensure that you are charged the appropriate discounted fees according to your plan.
2. Remember that you are not locked in to seeing any particular dentist. Simply choose any participating providers in your plan. You also have the freedom to switch plans during your membership.\*
3. Neither you nor your dentist has to submit any claim forms for you to get the savings on your dental care procedures. Payments for the discounted services are due at the time of service, and there are no paperwork hassles to worry about.

\*Upgrade fees may apply depending on new plan price.

## Key Differences

between Discount Dental Plans & Dental Insurance

Advantages	Discount Dental Plans	Dental Insurance
Quick Plan Activation	✓	-
Vision, Hearing & Prescription Discounts**	✓	-
No Health Restrictions	✓	-
No Annual Limits	✓	-
No Paperwork Hassles	✓	-
No Waiting for Dental Care	✓	-
Cosmetic Dentistry Savings**	✓	-

\*\*Available on select discount dental plans.

