

HOW TO READ YOUR DENTAL BILL & FEE SCHEDULE



Sometimes it's difficult to make sense of the bills you get from your dentist. If you're struggling to understand costs, savings and codes, we can help.

1. What are ADA Codes?

Dental Procedure Codes" (also known as "ADA Codes") are numerical codes that are used by insurance companies, health care professionals and government agencies to help ensure consistency in dental records. You'll see ADA codes on your plan's fee schedule, and (often) on your treatment plan.

There is a code for every common procedure.



Example: D5110: Complete denture - maxillary
Would indicate that you needed a full denture to replace your upper/top teeth



Hint: ADA codes are the easiest way to find your reduced price of dental treatment in your plan's fee schedule. Ask your dentist to provide the ADA code for any treatments/services that you need. If you have questions, no problem! Simply call our :DP AtYourService Team and we will help.

2. What is a Treatment Plan?

If you have dental health issues your dentist may provide you with a cost and procedures list – complete with ADA codes - detailing the dental work that you need. If you need multiples of the same treatment, the plan will indicate that as well.



Example: Extractions 6x
Would indicate that you need six teeth removed.

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What Is A Treatment Plan Continued:

The treatment plan typically includes the fees your dentist will charge you for each procedure listed. Dentists provide treatment plans so that you know exactly what needs to be done to correct an oral health problem, and how much it will cost.



Hint: If you have a big event coming up, let your dentist know when you're reviewing the treatment plan so that procedures can be scheduled accordingly.

3. How Do I Read My Dental Bill?

It's a good idea to compare your bill to your treatment plan, to make sure everything agrees. If your dentist doesn't give you an itemized bill or receipt you may want to request one for your own records.

Your bill will typically show the names of procedures, their ADA code number, and - usually - the discount you'll receive with your savings plan. Your dentist may apply one discount to the total of the bill, like this:



Example: Total: \$1,000.

With 20% discount - \$800

Or, if the discount you'll receive for each procedure varies, each item listed on the plan or your bill may be separately discounted, with the discounted total listed at the bottom of the bill, like this:



Example:

- 6x extractions, $\$150 \times 6 = 900$, less 20% discount \$180, \$720.00
- Partial denture, \$850, less 15% discount \$127.50, \$722.50.
- Total due: \$1,442.50

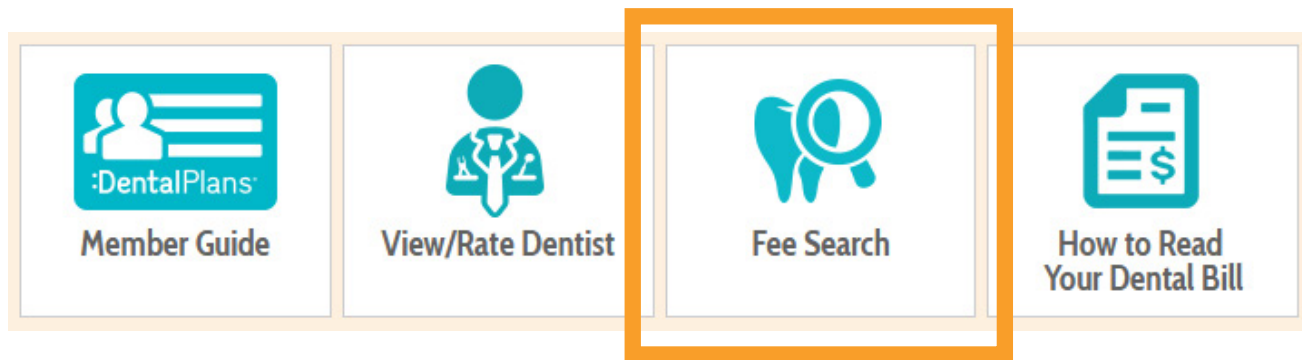


Hint: Be sure to keep track of savings with our :DP SavingsTracker. Simply add the type of procedure you had and the cost to watch your savings grow!

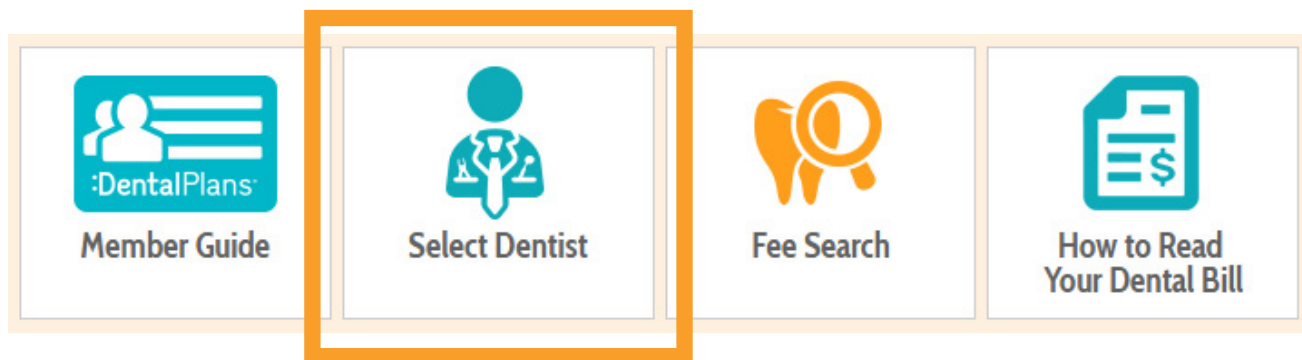
4. What Is a Fee Schedule and How Do I Locate It?


One of the most important documents in your Member's Area is your dental plan fee schedule. A fee schedule lists the discounted prices that you pay for dental services using your dental savings plan. Your schedule also shows the ADA code for each treatment or service and a brief description of the service.

To view your fee schedule, log into the member's area and click the "Fee Search" button. Here you can view a list of the most common dental procedures and/or your full fee schedule. You can also search for a specific entry by its ADA code or name.



Make sure you have linked your dentist to your plan, so that you can view his or her specific fees. To do this simply click on "Select a Dentist," in the Member's Area, supply the requested info, and then click the "Add Dentist" button next to your dentist's name. You can access your fee schedule from your mobile phone as well as your computer 24/7, so you never have to guess what your dental care will cost.



 **Hint:** Fee schedules may be updated from time to time. We encourage you to periodically log into your Member's Area for the most up-to-date copy of your fee schedule as well as to view other important information regarding your plan.



Have additional questions?

Call us at 1-800-494-9294